



# BETTER-ED +

Patient-Oriented Research to **BETTER** Prepare  
Canadian **E**mergency **D**epartments for Health Crises

## ABOUT OUR RESEARCH

This research program aims to listen to patients to make Emergency Departments Better, thus the name, **BETTER ED**.



## WHERE WE STARTED

Things went haywire during the earlier days of the pandemic, so scientists & doctors created the nation-wide Canadian Emergency Department Rapid Response Network (CEDRRN, "sedrin"). One of the goals of the group was to ask both patients and medical staff what needs to be better, how and what research needs to be done?

## EMERGENCY DEPARTMENTS

Emergency departments are the great leveller. People of all backgrounds show up in an ED, with a host of medical issues. You cannot buy your way to the front of the line, but many things can delay or prevent the care you need in emerg.



## MORE SPECIFICALLY

This research project, growing out of the pandemic one, looks to find out what the problems are, what are the research priorities for Canadian ED users and their caregivers to point the way to solutions so that everyone living in this land can get the care they need, when they need it where they live.

The specific goals of this project are:

- add more equity, diversity & inclusion to research
- learn what research patients want done, what they find important in Emergency Departments

Our patient engagement committee currently benefits from patient representation across Canada, including partners from **British Columbia, Alberta, Saskatchewan, and Ontario**, and our lead research team in **Québec**. To strengthen our committee and ensure all voices are heard, we are now specifically focused on recruiting **patient partners from the Atlantic region and from underserved populations**.



**We're seeking a patient partner from the Atlantic region who self-identifies with a group traditionally underserved in emergency care, such as elders, Indigenous people, immigrants, refugees, people of color, transgender people, individuals who have experienced homelessness, or people with substance use disorder. Your lived experience is invaluable to our work.**

**Will you join our patient engagement committee?**

for more information, please email to Martyne Audet at [martyne.audet.cisssca@ssss.gouv.qc.ca](mailto:martyne.audet.cisssca@ssss.gouv.qc.ca)